



Works Infrastructure Limited
Lower North Region
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28 January 2004

Paul Anselmi
Professional Coolant Services
Box 6119
Tauranga
New Zealand

Cooling system care

I have attended a number of demonstrations of your engine cooling system flush and purge and have been impressed with the speed and efficiency when used on our own equipment. Works Infrastructure has experienced a number of failures of engines which could have been avoided if your equipment had been available to clean and condition those cooling systems. The savings of this system are very evident especially in the case of heavy trucks and machinery when compared to the traditional costs of dismantling cleaning and reassembly. We look forward to using your system more frequently.

Yours sincerely

A handwritten signature in black ink that reads 'Bob Bowen'.

R M (Bob) Bowen
Plant Manager Central Operations

Note: The entire fleet of trucks and machinery under the writers management are now serviced with the PCS PulseFlush System.



About Works

A commitment to excellence, innovation and service

Works Infrastructure (Works) is a division of Downer EDI Limited, an Australian listed company which provides comprehensive engineering and infrastructure management services to the public and private rail, road, power, telecommunications, mining and resource sectors in Australia, New Zealand, South East Asia, Hong Kong and the Pacific.

Works is a leading provider of routine and preventative maintenance services to the road and rail sectors in Australia and New Zealand. In addition, the division manages the delivery of other infrastructure services to local government including water supply, wastewater and sewage treatment, refuse disposal and landfill operation, street cleaning and the tending of parks and reserves. Other specialist civil engineering services include subdivisions, special pavements, mine infrastructure and rail engineering.

